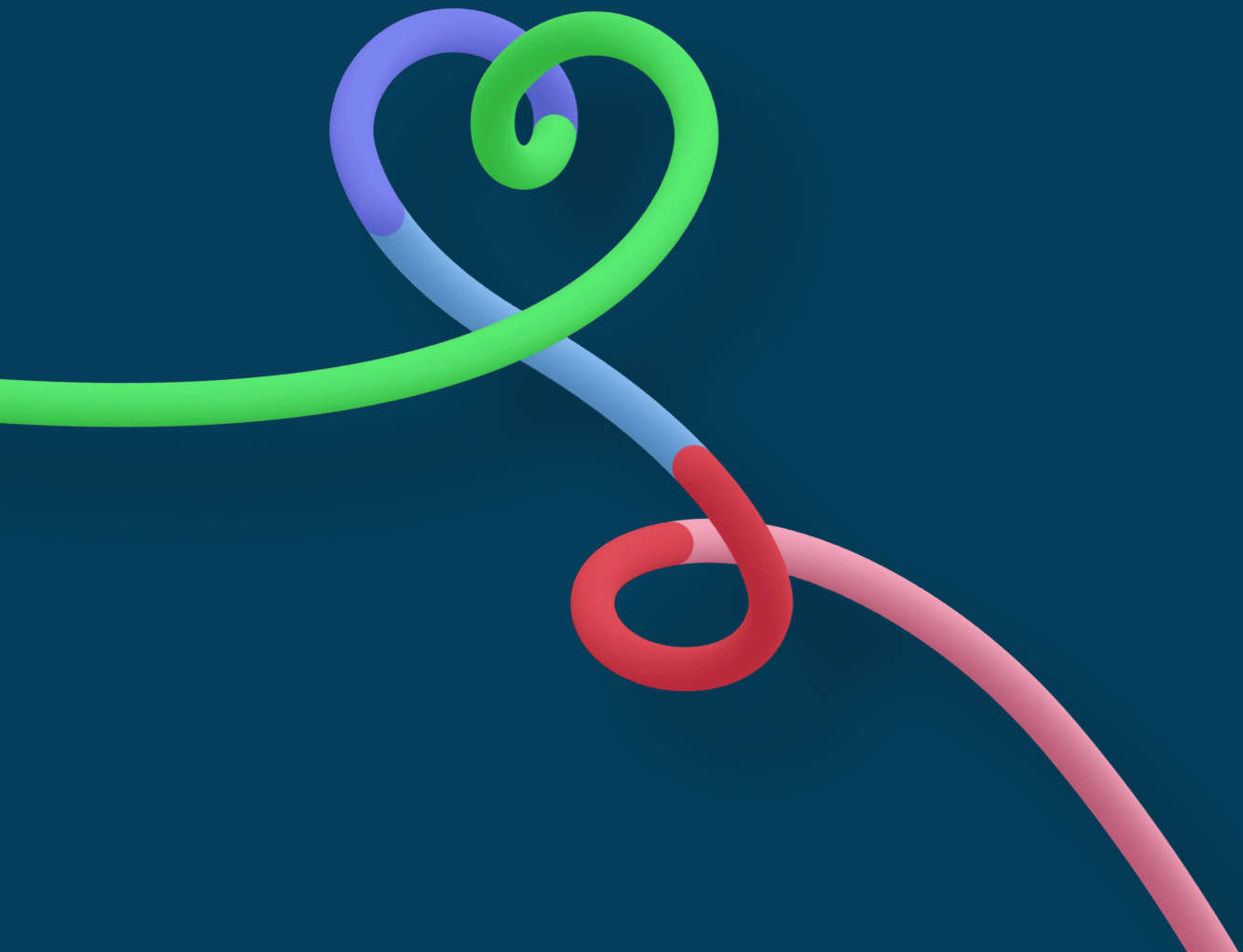
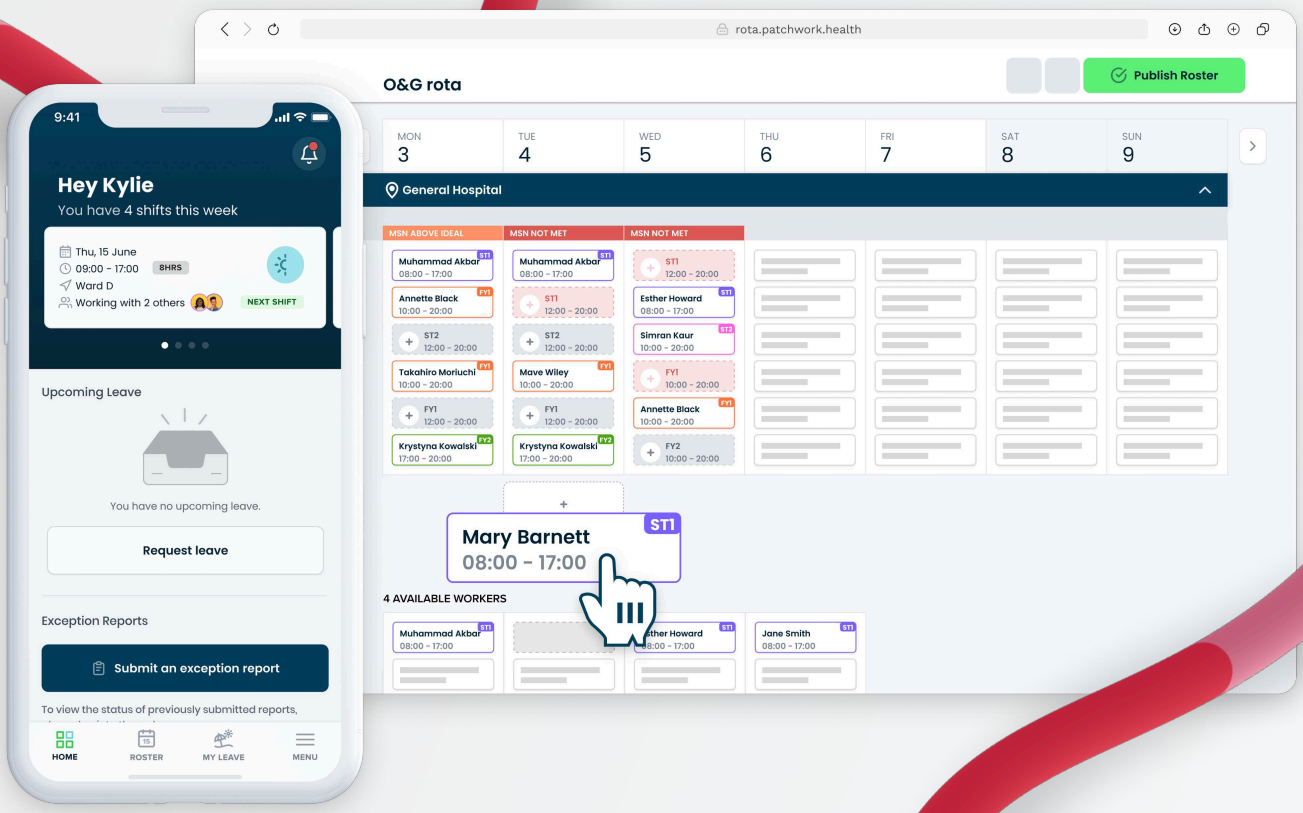
Patchwork

Rota





About Patchwork Health

Founded by clinicians, Patchwork Health is on a mission to make truly effective and sustainable working a reality for all healthcare professionals. In 2024, Patchwork acquired L2P, and now together provide a fully integrated workforce planning and management solution that improves capacity planning and workforce deployment.

Co-created with the NHS and with a team of healthcare veterans on board, their end-to-end solution has been embraced by over 200 healthcare organisations and 100,000 clinicians, saving £120 million and counting in workforce costs.

NHS
Maidstone and Tunbridge Wells
NHS Trust

NHS
North Cumbria Integrated Care
NHS Foundation Trust

NHS
Royal National Orthopaedic Hospital
NHS Trust

Roster your entire healthcare workforce efficiently, compliantly and flexibly

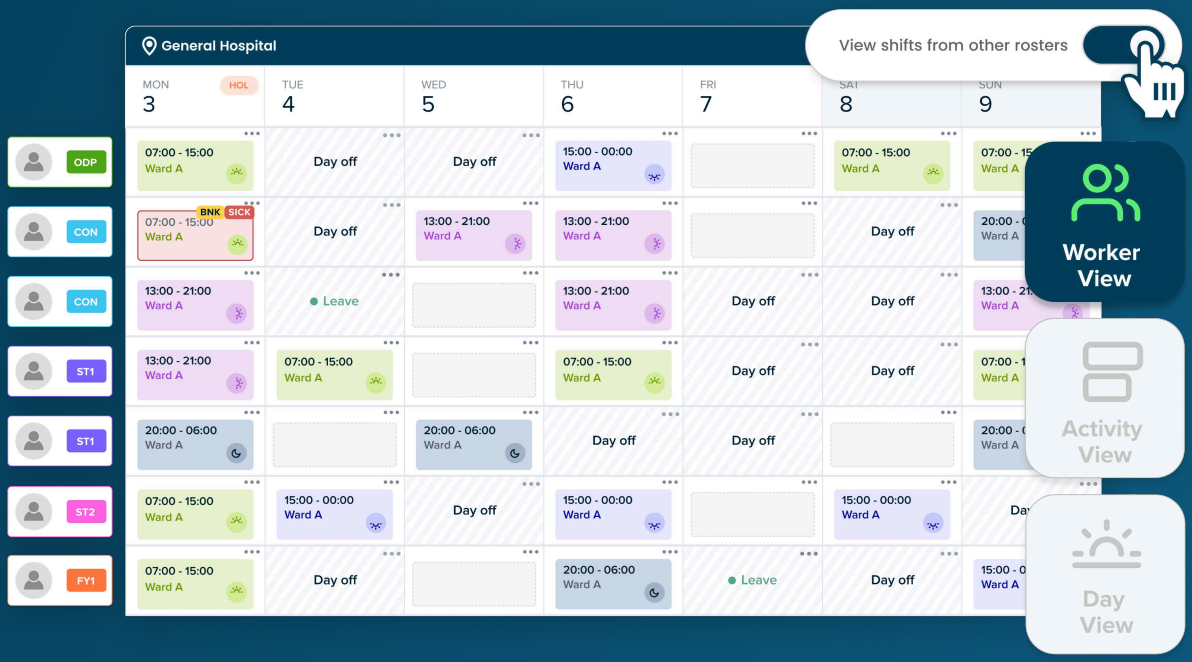
Healthcare staff are the NHS's greatest asset - yet the current systems for rostering them are holding everyone back.

Patchwork Rota is an all-in-one system for service planning, rota-building, scheduling, leave management, payroll processes and exception reporting that's proven to improve user satisfaction by at least 80%. Powered by cutting-edge technology, intelligent data reporting, and unrivalled service delivered by our expert team - so you can finally roster with confidence.

"Resident doctors, who were rightfully frustrated, now express greater satisfaction with the new rostering system. We are already witnessing a substantial reduction in agency spend and improved coverage in critical clinical areas. The Patchwork team has consistently engaged with our staff to ensure a smooth transition."

Sean Briggs
Chief Operating Officer

NHS
Maidstone and Tunbridge Wells
NHS Trust



Patchwork Rota

Efficiently roster everyone, all in one place with our 5-in-1 solution

Built with all staff groups in mind, Patchwork Rota's complete functionality means you can finally capture your full staffing picture on one platform - no more fragmentation across systems. Manage all service planning, rota-building, scheduling, leave and exception reporting in one place, with full interoperability with temporary staffing systems and 360 data sharing.

High adoption with a system that's as easy to use as Excel

A blend of intuitive technology and comprehensive functionality, Patchwork Rota is a solution your clinicians and managers will actually use. With all staff engaging with your system, you get better visibility, better data, and better outcomes. And with access to the full staffing picture, you can more easily prevent unforeseen spend, and ensure rostering aligns to budgets.

Intelligent, actionable insights at your fingertips to maximise the output of your workforce

With Patchwork Insights, you can use our suite of comprehensive, up-to-date dashboards to identify key areas for improvement, capture cost to serve and ROI, and track all the essential metrics to enable efficient, effective and informed decision-making.

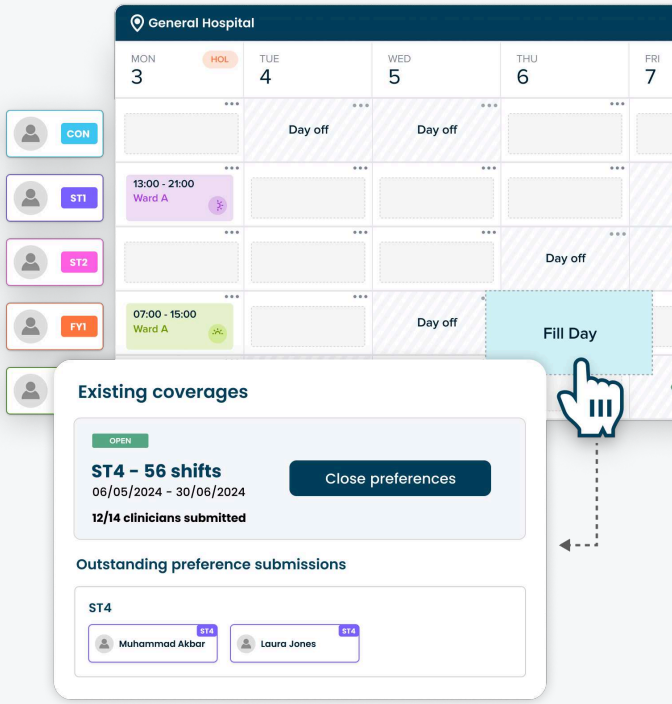
Hands-on support that ensures you maximise the potential of our system

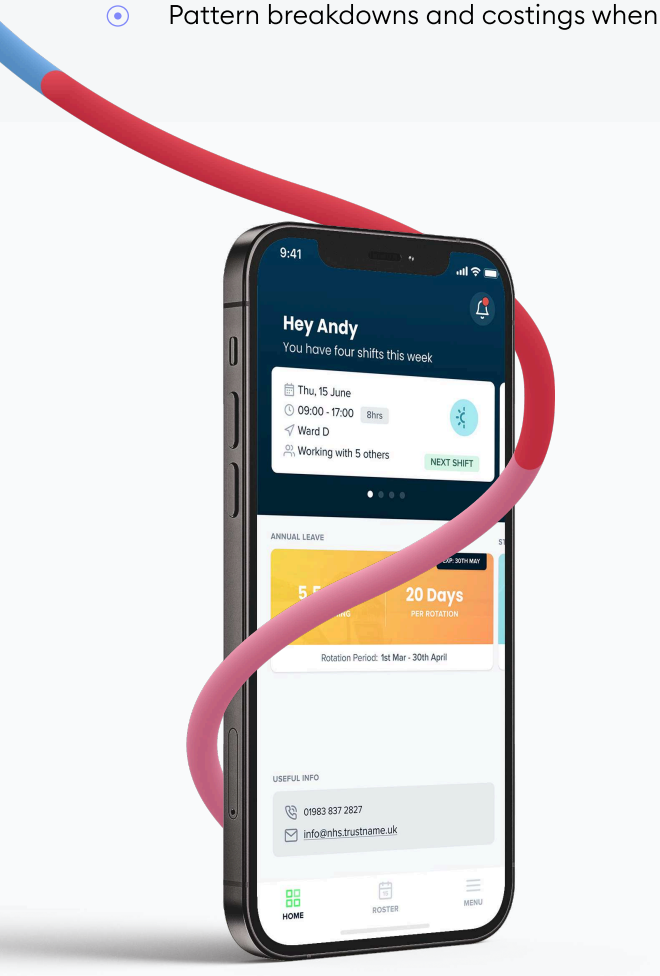
Our team of healthcare experts are here for you from day one. With comprehensive implementation and customer support, we get your solution firing on all cylinders from the start, so you can start reaping the benefits sooner. Beyond go-live, we're on hand to help identify, action, and meet your goals - however big or small.

The Technology

1 Patchwork Rota portal

- Fully integrated service planning, leave management and exception reporting
- Integrated service planning with smart activity management for clinical scheduling that aligns to true patient demand
- Easily identify opportunities for inter and intra-departmental redeployment
- Intuitive and flexible permissions settings, with audit trails of all decision making
- Multiple ways to view the roster, including cross-departmental visibility
- As easy to use as Excel
- In-built compliance tools that make adhering to minimum requirements for working hours, rest periods, and annual leave clear and simple
- Pattern breakdowns and costings when building a rota



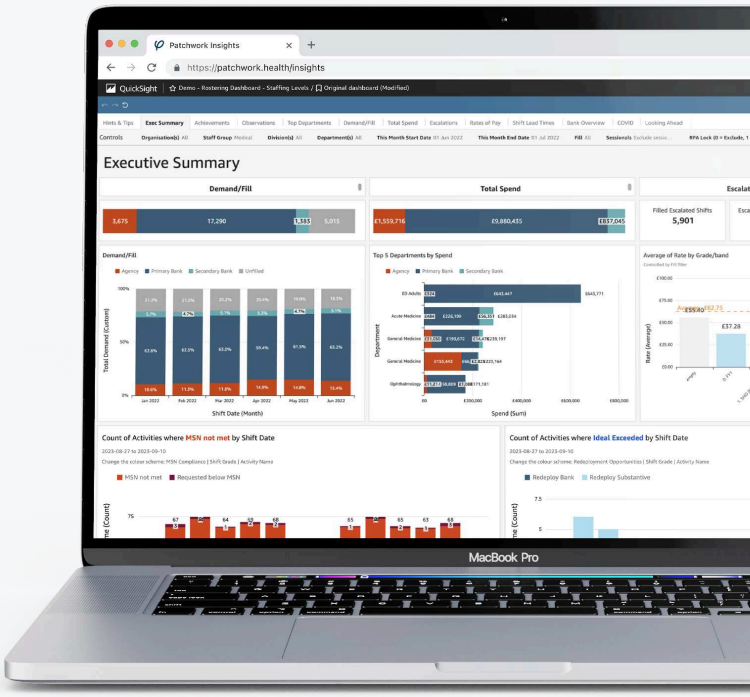


2 Patchwork mobile and web apps for clinicians

- One login to manage your rota, leave and exception reports
- User-friendly mobile app to manage your schedule on the go
- View your personal and team rotas all in one place
- Shift swapping and self-rostering available in the mobile app
- Raise exception reports directly from your roster
- Customisable notifications, with in-product newsfeed
- All communication in-system - no more back and forth emails

3 Patchwork Insights

- Capture a wide range of leave and absence metrics to identify trends
- Support operational efficiencies by identifying vacant shifts, overstaffed areas and redeployment opportunities
- Identify planned vs delivered shifts, aligned to Levels of Attainment requirement to track variance per WTE
- Explore compliance and safe staffing levels
- Systematically analyse and match the demand for care with the supply of staff
- Track TOIL and overtime payments from exception reports



Fully interoperable end-to-end

L2P
A Patchwork Health company

Using the latest technology, we are fully interoperable end-to-end. Our staff bank product integrates seamlessly with Patchwork Rota and Bank, which are also fully interoperable with third party staffing systems. Our technology automates a huge range of time-consuming and repetitive tasks, giving you back valuable time.

Following our acquisition of L2P, all Patchwork products are available alongside L2P's integrated suite of workforce management tools, including Job Planning.

"Patchwork has been highly receptive to the idea of a complete end-to-end interoperable system and all the teams have worked incredibly hard to deliver the vision that we set out."

Laura Codling
Head of Strategic Resourcing

NHS
Mersey and West Lancashire Teaching Hospitals
NHS Trust

Our Service

At Patchwork, we're serious about service. Our hands-on approach to implementation lays the foundations for long-term success, securing full adoption, full confidence, and full satisfaction across your organisation. Plus, we're no distant tech provider; you'll always have a friendly face to share feedback, discuss your goals, and drive continuous improvement.

"The project support provided by the Patchwork implementation team has been first class, as has their engagement with stakeholders throughout the Trust."

Adam Cragg
Head of Recruitment & Employment Services

NHS
Northampton General Hospital
NHS Trust

Ready for a new approach to rostering?

Get in touch today for a demo or to discuss your requirements

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