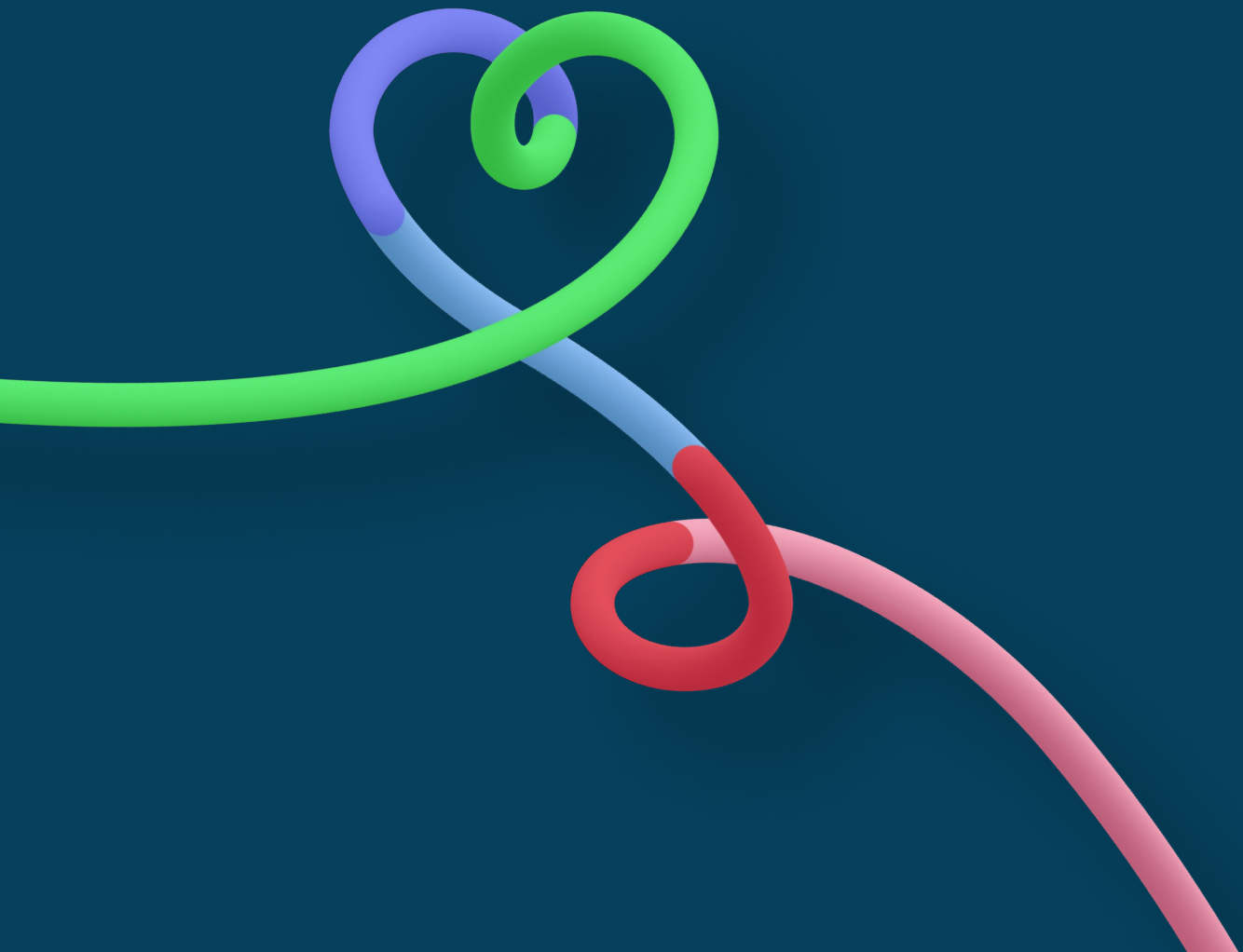
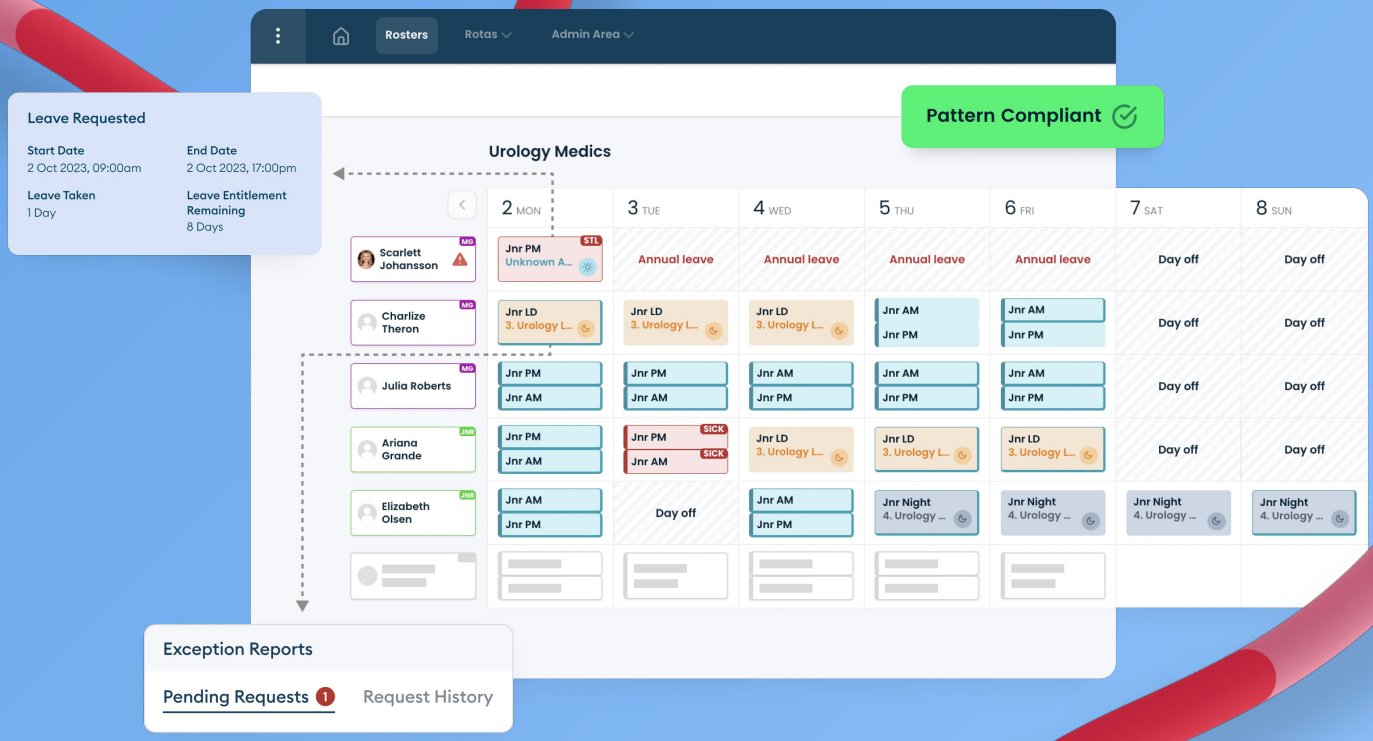
Patchwork

Rota





About Patchwork Health

Patchwork Health is an end-to-end workforce management solution purpose-built for healthcare.

We've created a solution which blends modern technology and comprehensive functionality, so you can finally manage your entire workforce in one place.

Working in partnership with over **50 healthcare organisations** across the UK, we're helping deliver better, sustainable outcomes for clinicians, organisations, and patients alike.

Roster your workforce efficiently, safely and in one place with Patchwork Rota

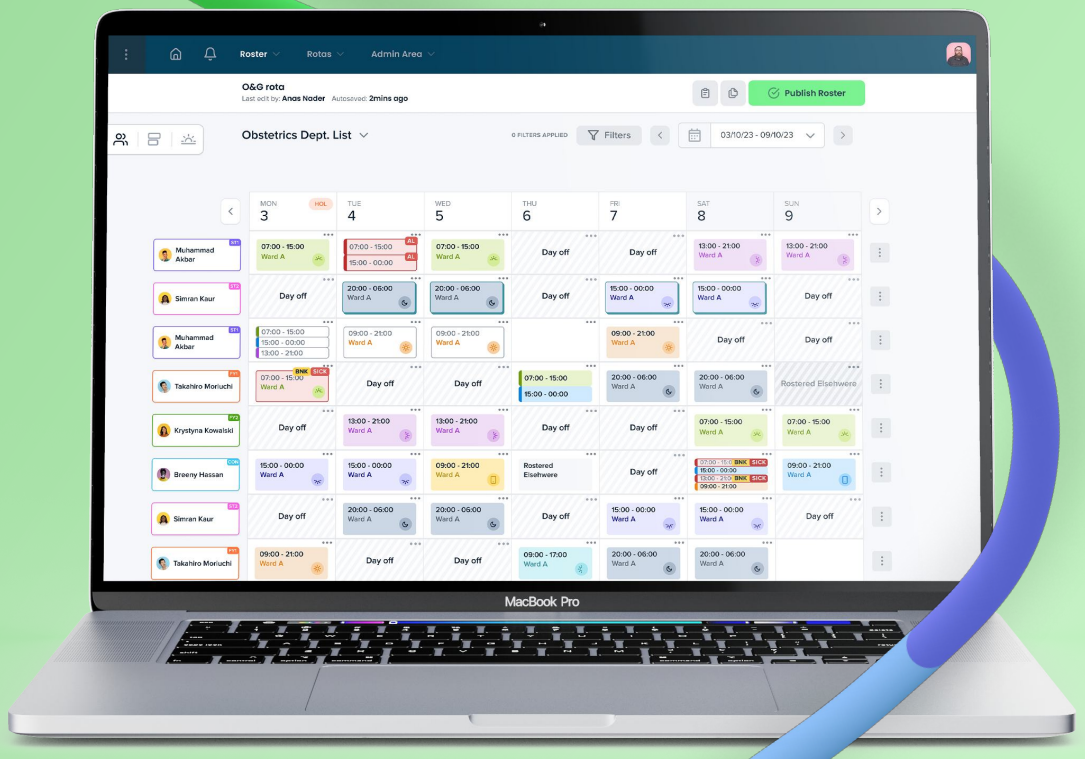
Healthcare staff are the NHS's greatest asset - yet the current systems for rostering them are holding everyone back.

Patchwork Rota makes managing your entire workforce safe, efficient, and seamless by harnessing the power of cutting-edge technology, intelligent data reporting, and unrivalled service delivered by our expert team - so you can finally roster with confidence.

"Junior doctors, who were rightfully frustrated, now express greater satisfaction with the new rostering system. We are already witnessing a substantial reduction in agency spend and improved coverage in critical clinical areas. The Patchwork team has consistently engaged with our staff to ensure a smooth transition."

Sean Briggs
Chief Operating Officer

NHS
Maidstone and Tunbridge Wells
NHS Trust



Patchwork Rota

One platform for all your rostering needs

Built with all staff groups in mind, Patchwork Rota's complete functionality means you can finally capture your full staffing picture on one platform - no more fragmentation across systems. Manage all service planning, rota-building, scheduling, leave and exception reporting in one place, with full interoperability with temporary staffing systems and 360 data sharing.

A solution that everyone actually uses

A blend of intuitive technology and comprehensive functionality, Patchwork Rota is a solution your clinicians and managers will actually use. With all staff engaging with your system, you get better visibility, better data, and better outcomes. And with access to the full staffing picture, you can more easily prevent unforeseen spend, and ensure rostering aligns to budgets.

Intelligent, actionable insights at your fingertips

With Patchwork Insights, you can use our suite of comprehensive, up-to-date dashboards to identify key areas for improvement, capture cost to serve and ROI, and track all the essential metrics to enable efficient, effective and informed decision-making.

Hands-on support that sets you up for real success

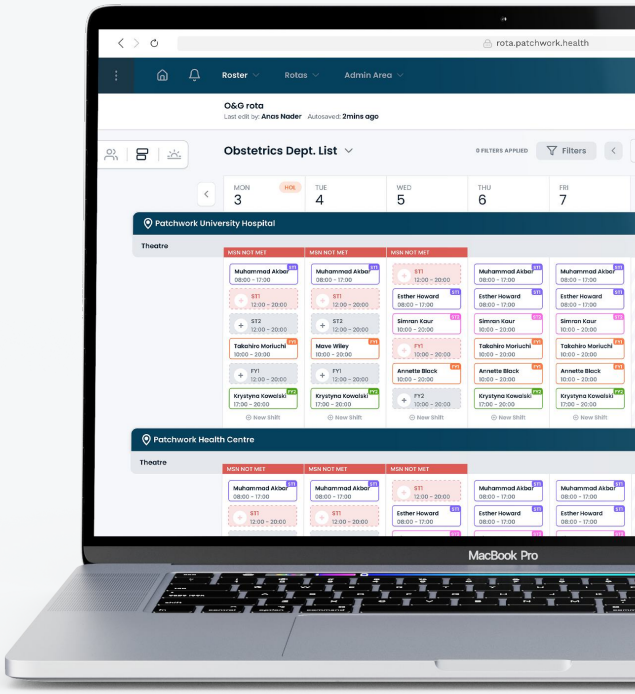
Our team of healthcare experts are here for you from day one. With comprehensive implementation and customer support, we get your solution firing on all cylinders from the start, so you can start reaping the benefits sooner. Beyond go-live, we're on hand to help identify, action, and meet your goals - however big or small.

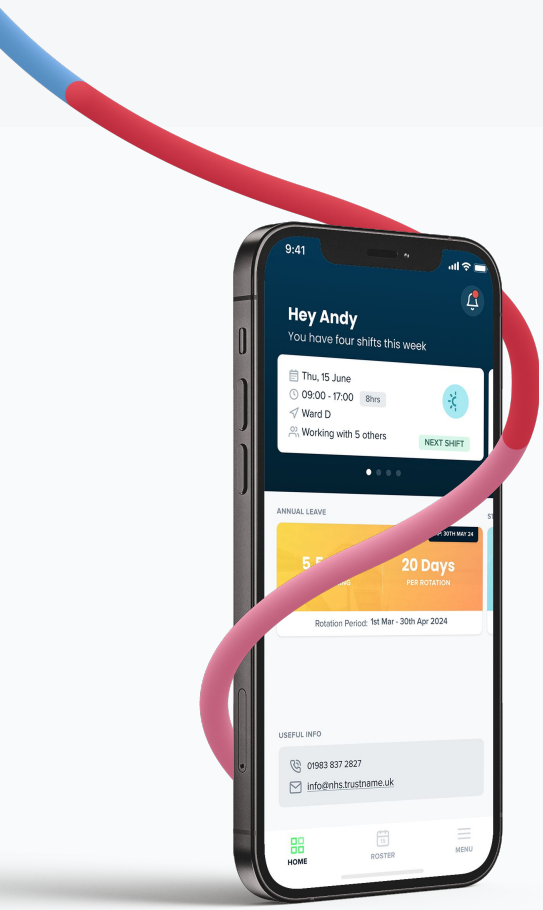
The Technology

Four powerful components, one seamless solution

1 Patchwork Rota portal

- Fully integrated service planning, leave management and exception reporting
- Integrated service planning with smart activity management for clinical scheduling that aligns to true patient demand.
- With every shift on a rota mapped to service demand, rostering teams can easily identify opportunities for inter and intra-departmental redeployment
- Intuitive and flexible permissions settings, with audit trails of all decision making
- Multiple ways to view the roster, including cross-departmental visibility



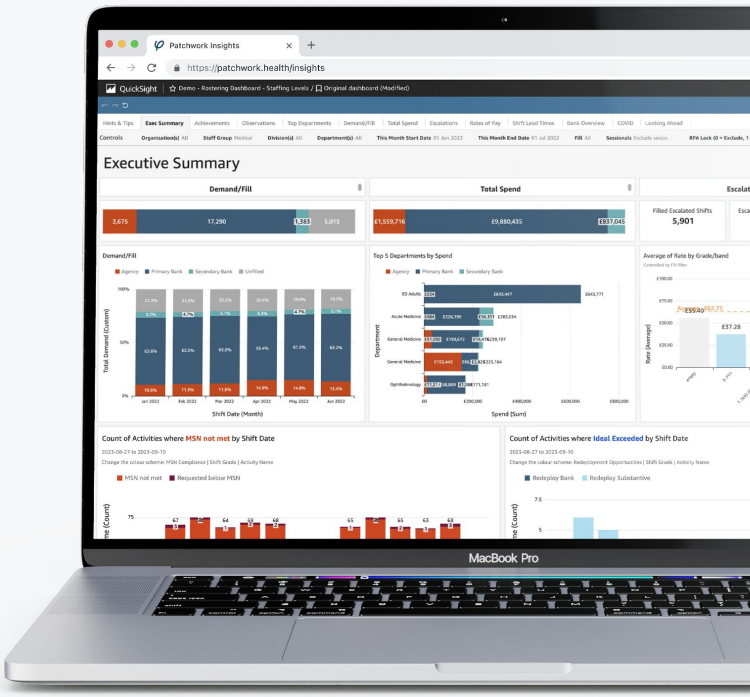


2 Patchwork mobile and web apps for clinicians

- One login to manage your rota, leave and exception reports
- User-friendly mobile app to manage your schedule on the go
- View your personal and team rotas all in one place
- Integrated leave management, within balance broken down per-rotation
- Raise exception reports directly from your roster
- Customisable notifications, with in-product newsfeed
- All communication in-system - no more back and forth emails

3 Patchwork Insights

- Capture a wide range of leave and absence metrics to identify trends
- Support operational efficiencies vacant shifts reporting matched to overstaffed areas for redeployment opportunities
- Identify planned vs delivered shifts, aligned to Levels of Attainment requirement to track variance per WTE
- Explore compliance and safe staffing levels
- Systematically analyse and match the demand for care with the supply of staff
- Track TOIL and overtime payments from exception reports



Fully interoperable end-to-end

Using the latest technology, we are fully interoperable end-to-end. Our staff bank product integrates seamlessly with Patchwork Rota, which is also fully interoperable with third party staff bank systems. Our technology automates a huge range of time-consuming and repetitive tasks, giving you back valuable time.

Our Service

At Patchwork, we're serious about service. Our hands-on approach to implementation lays the foundations for long-term success, securing full adoption, full confidence, and full satisfaction across your organisation. Plus, we're no distant tech provider; you'll always have a friendly face to share feedback, discuss your goals, and drive continuous improvement.

"The project support provided by the Patchwork implementation team has been first class, as has their engagement with stakeholders throughout the Trust."

Adam Cragg
Head of Recruitment & Employment Services, Northampton General Hospital NHS Trust

Ready for a new approach to rostering?

Get in touch today for a demo or to discuss your requirements

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